

Konferenz für Kabel-TV & Breitband

#### Ansgar Schlautmann

### Future Requirements on Networks through the Internet of Things



Salzburg Congress

3. und 4. November 2016

## The "Internet of Things" is considered as a key enabler for global "Mega Trends"

#### Globalization

- "Virtualization" of production & management
- Availability of products and services without borders (e.g. via Internet)
- "Borderless" society and transportation

#### Information society

- Customer want to be informed in an easy and relevant way
- Mass-application of the Web as key source for Information

#### "loT"

- Technology convergence between "conventional" physical products and information technology
- Emerging eco-systems, enabled through connected systems, provide new business opportunities
- IT & SW as a differentiator
- New (types of) competitors



Konferenz für Kabel-TV & Breitband

#### **Green Technology**

- Energy and natural resource efficient products and systems
- eMobility / Smart Cities
- Renewable energy markets
- Decentralized energy production & consumption
- Avoiding energy loss

#### **New Business Models**

- Solution vs. product business
- ...incl. service business growth
- Repositioning on the industry value chain – build up of new competencies

### The "Internet of Things" is going horizontal - including customer, Things and services







The IoT value chain requires a wide area of services

Values highly unevenly distributed across the value chain – fuelling the need to extend own service offerings towards service enablement & provisioning as well as E2E capabilities





Telcos have to decide on the right business model in IoT



Source: Arthur D. Little

### Business models in IoT will be combinations of known products & services



Konferenz für Kabel-TV & Breitband

Eco-system/ enablement	Open innovation (crowd sourcing, co-creation) <sup>1</sup> Community based innovation/ development/ improvement	<ul> <li>Crowd funding</li> <li>Community based financing/ funding</li> </ul>	<ul> <li>Open Source</li> <li>Open platform, OS, protocol, etc. – scale, interoperability, innovation, add-on services</li> </ul>	<ul> <li>Data monetization</li> <li>Anonymized data, pay-for-privacy, individualization/ quality increase/ product development</li> </ul>
VAS Product- related service	<ul> <li>Revenue share<sup>2</sup></li> <li>Multi-partner business (B2B2C), value share according to contribution</li> </ul>	<ul> <li>Add-on / premium<sup>5</sup></li> <li>Additional add-on features are available, e.g. pay packages or modules</li> </ul>	<ul> <li>Flatrate<sup>5</sup></li> <li>A flat rate is charged irrespective of the service amount, quality etc. consumed</li> <li>Pre-paid</li> <li>accurate on particular for a particular</li></ul>	<ul> <li>Free (add supported)</li> <li>Services are free in exchange for receiving targeted advertisements</li> </ul>
	<ul> <li>Subscription<sup>3,5</sup></li> <li>Recurring fee for services use, free access/use in the subscr./ contract period</li> </ul>	<ul> <li>Freemium</li> <li>The basic service is free, but unlocking premium features requires payment</li> </ul>		Free (subsidized)
	<ul> <li>Per-usage/ results<sup>5</sup></li> <li>Usage-based payment for a specific service</li> </ul>	<ul> <li>Free trial</li> <li>Free of charge trial period, payment afterwards</li> </ul>	of time, purchase of the service at a higher price point	part of traditional product developments
Product/ hardware	Sale / one-time <sup>4</sup> One-time payment for e.g. a product, hardware piece, a project		Lending / leasing / renting A user is given exclusive right to a connected product for a defined period of time E.g. home medical equipment such as oxygen concentrators	

Source: Arthur D. Little Note: Value sources are not included that are a) non-monetary in nature (e.g. customer loyalty, quality increase), b) based on cost savings. Target customer based pricing, services bundling, etc. is not included. All business models can be applied across all steps in the IoT value chain as well as to B2B, B2B2C and B2C models 1) can e.g. also be auction based 2) incl. affiliation etc. 3) also incl. specialized / horizontal services contracts, licensing, etc. 4) incl. various forms, e.g. physical sale, e-commerce; white labelling, ingredient branding; etc. 5) can also be performance-/ contextual data-based

#### Telcos aim at 5 - 10% of total revenues through M2M, cloud, big data & security products

M2M, cloud, big data & security targets of operators				
Operator	Targets	Quantification		
$\mathbf{T}$	<ul> <li>~50% of TSI revenue (€ 9.5 bn in 2013, 10.7% of total revenues) through standardized IT products (from 2017)</li> <li>Incl. standardized IT products &amp; digital innovation areas: Cloud, security, big data, M2M, etc.</li> </ul>	Rev. p.a. from 2017: <b>€ 4.75 bn</b> (~5-6% of total revenues <sup>1</sup> )		
vodafone	<ul> <li>Projected enterprise rev. growth: from £ 77 bn in 2013 (27% of total group service revenues) to £ 93 bn in 2018</li> <li>CAGR 2013-18 (selected segments): Hosting, cloud &amp; safety: 12% / Unified communications: 11% / M2M: 20%</li> <li>2015: Market leader in M2M (25% market share)</li> </ul>	Revenues 2018 (approx.): Hosting, cloud, safety: £ 20.6 bn (22.1% of total revenues <sup>1</sup> ) M2M: £ 2.6 bn (2.8% of total <sup>1</sup> )		
🥰 TeliaSonera	<ul> <li>TeliaSonera expects sales of its M2M data communications to grow by at least 20 - 30% annually to reach one billion Swedish crowns (\$ 151 million) sometime after 2015</li> <li>TeliaSonera's M2M business has grown by 20 - 30% p.a. in the last 5 years</li> </ul>	Annual M2M revenues after 2015: <b>\$151</b> million (9.8% of total revenues <sup>1</sup> )		
verizon	Sales of strategic services such as security, cloud and telematics increased by 4.6% in 2013 and account for 57% of total enterprise revenues (i.e. \$11 bn)	Annual revenues 2013: Security, cloud and telematics: \$11 bn (9.1% of total revenues)		

## There will not be ONE IoT standard - Services have to work with the most suited networks



Konferenz für Kabel-TV & Breitband



Source: Arthur D. Little

### By 2020, 40 percent of all IoT connections will be via Low Power Wide Area networks







\*Others include WiMAX, Powerline Communication and a range of nice standards



Konferenz für Kabel-TV & Breitband

### IoT will also significantly drive an increase in core network traffic



# Arthur D. Little has extensive experience in assisting clients to answer key questions in IOT



Konferenz für Kabel-TV & Breitband



To be successful among competitors, companies need to quickly define its strategic direction in IoT, identify sustainable bus. models & partners & adjust its operating model to support the new business