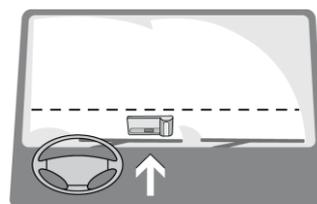


THE VEHICLE DRIVER'S OBLIGATION TO COOPERATE

The collection of the toll on the basis of the travelling distance is realised by means of a fully electronic toll system. A prerequisite for correct toll payment is an approved and properly functioning GO-Box that has to be taken along on board the vehicle. GO-Boxes are available at numerous GO sales points and have to be attached properly in the vehicle before you use the toll road network.

A) Proper Attachment of the GO-Box

The GO-Box is attached to the inside of the windscreen with self-adhesive Velcro strips. Please note that the windscreen wipers must not overlap the GO-Box when they are in the neutral position. As a matter of course, a detailed GO-Box Guide that informs you about the correct fixing and the functions of the GO-Box is also available at the GO sales points.



Correct mounting of the GO Box

B) Vehicle Declaration

The saved data – especially the vehicle registration number, the GO-Box number and the declared EURO emission class – have to be checked before you start your journey on the basis of the current vehicle declaration. The saved data can be altered at a GO sales point within a few minutes, and there you can obtain the current vehicle declaration any time too. Furthermore please note that the vehicle declaration as well as certificates that enable an unambiguous assignment of the vehicle to a tariff bracket have to be taken along aboard the vehicle. The admissible certificates comprise in particular the vehicle registration certificate, the manufacturer's certificate (COP) and the CEMT permit.

<p>GO - Mautsystem für LKW und BUS ASFINAG Maut Service GmbH Am Europlatz 1, A-1120 Wien Tel: 0800/400 12 400 oder + 43 1 955 12 66 Fax + 43 1 955 12 77 www.go-maut.at, info@go-maut.at, D/R-Nr.: 0527602 Firmenbuchgericht LG Salzburg, FN 255936 b</p> <p>FAHRZEUGDEKLARATION</p> <p>Kennzeichen: Nationalität: Fahrzeuggestr-Nr.: PAN: Achszahl Zugfahrzeug: Emissionsklasse: Datum/Uhrzeit: Sicherheitscode:</p> <p><small>Bitte überprüfen Sie vor Fahrtantritt, ob die oben angeführte GO-Box in dem oben angeführten Kraftfahrzeug ordnungsgemäß montiert wurde. Die Fahrzeugdeklaration ist vom Kraftfahrzeuglenker während der Fahrt mitzuführen. Durch jedwede Änderung der oben angeführten, registrierten Daten verliert die gegenständliche Fahrzeugdeklaration ihre Gültigkeit. Änderungen sind der ASFINAG Maut Service GmbH umgehend mitzuteilen.</small></p>
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C) Registration Number

Please note that the GO-Box is tied to a certain registration number and so must not be used in vehicles with different registration numbers. The driver of the vehicle has to check whether the registration number stored in the GO-Box is the same as the official registration number fixed to the motor vehicle (this can easily be done with the vehicle declaration that has to be taken along in the

vehicle). Furthermore the driver of the vehicle has to ensure that the official registration number is always completely visible at all times and is not rendered illegible by dirt, layers of snow, damage, etc.

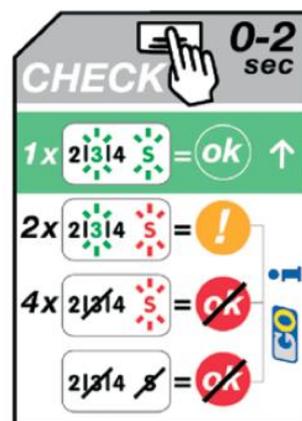
D) Proper Handling of the GO-Box

The operation of the GO-Box is simple and easy to understand.

Check of Functionality (“Status Check”)

When you press the pushbutton of the GO-Box for less than two seconds, you can check the number of axles currently set and the status (working order) of the GO-Box.

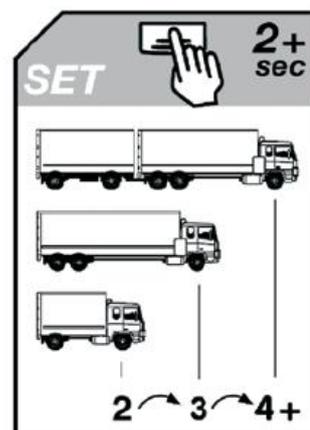
2, 3 or 4 (axles – LED display)	S (status – LED display)	Result of the status query
The set category flashes green once (number of axles)	Flashes green once	GO-Box in working order (driver may start to travel on toll road). When passing under the toll gantry, the additional beep can still either signify a request to drop by a GO point-of-sale or indicate that the GO-Box has been blocked.
The set category flashes green two times (number of axles)	Flashes red two times	GO-Box in working order Warning: obligatory to charge Pre-Pay account at a GO sales point(!)
Flashes red four times or does not flash	Flashes red four times or does not flash	GO-Box not in working order obligatory to drive to a GO sales point and have the GO-Box checked!



Change of Category (Number of Axles)

When you keep the pushbutton of the GO-Box pressed for more than two seconds, you can change the vehicle category (number of axles). The number of axles is then increased by one category at a time and then restarts with the stored basic category. The driver of the motor vehicle is responsible for ensuring the correct setting of the axles. When a trailer or semitrailer is added or removed again later on, the vehicle category must be changed accordingly.

Exception: Trailers towed by buses or camper vans do not have to be considered for the vehicle category!



Audible Signals of the GO-Box

When the vehicle passes through a toll portal, the GO-Box informs the driver of the motor vehicle about the payment of the toll by means of audible signals.

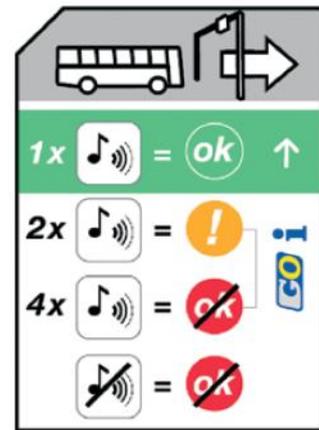
ONE short signal sound (beep) indicates that the toll payment has been confirmed according to the stored category and EURO-emission class.

TWO short signal sounds indicate that the toll payment has been confirmed according to the stored category and EURO-emission class. But note: Please contact the nearest GO point-of-sale immediately!

Why? Either the Pre-Pay credit has dropped below the limit, the contract is expiring, data on the GO-Box needs to be changed or the GO-Box needs to be replaced.

FOUR short signal sounds indicate that the toll has not been paid correctly. In this case, you are obliged to pay the toll at a GO sales point later (see Section E).

NO signal sound: When the GO-Box fails to generate a signal sound, no toll has been paid. The toll has to be paid later (in compliance with the *Mautordnung* [Tolling Regulations], Part B, Section 8.2.4.3.3) at a GO sales point (see Section E). The proper functioning and the proper attachment of the GO-Box have to be checked and to be corrected, if necessary.



E) Options for a Later Toll Payment

Then the prerequisites of the Tolling Regulations are fulfilled, there are several options for the subsequent payment of a toll that has not been paid properly:

Later payment at a GO sales point

A later payment of the toll at a GO sales point can be made **within five hours AND within 100 road kilometres**, calculated from the first toll collection point at which the toll has not been paid correctly in each case.

Central subsequent payment

A central subsequent payment is **only possible if** the toll road network was used

- with the wrong number of axles (category) having been specified or
- on the basis of the specification of the wrong EURO emission class to which a too low tariff bracket is assigned

and so only part of the toll has been paid.

A central payment can be made within a period of 48 hours, calculated from the time of use of the first toll section for which only part has been paid. A central payment at a later point in time ("payment within 48 hours") can only be made via the SelfCare portal (at www.go-maut.at) or by telephone at the ASFINAG Service Centre at the number 0800 400 12 400 or +43 (1) 955 12 66.

Attention:

- A later payment at a GO sales point can **only be made within 5 hours AND within 100 road kilometres** in each case.
- It is not possible to make a later payment by telephone in the event of four signal sounds or no signal sound (no beep). In this case, you can only pay later at a GO sales point.

F) GO Sales Points

Numerous GO sales points are at your disposal in the higher and lower ranking road networks of Austria as well as on many neighbouring feeder motorways. You can recognise these GO sales points by their distinctive marking, such as:



G) What to Do When It Does Not Work

When the GO-Box does not work, the driver of the vehicle has to contact the closest GO sales point **at once**. The check of the functionality of the GO-Box and the correct payment of the toll for the last 30 toll sections can be carried out at any GO sales point.

Furthermore you can call the ASFINAG Service Centre for support any time at the telephone number 0800 400 12 400 or +43 1 955 12 66, and they will be pleased to answer your questions. As a matter of course, you also find a lot of information on our homepage www.go-maut.at.

