

BONUS REISEN GMBH

Package travel contract



Customer number: 012345
Booking number: 678910
Date of booking: 02/07/2018

Package travel contract 000000/10

Destination: Mauritius
Dates of travel: 14/07/2019 - 24/07/2019

We have arranged the following services for you:

Package tour „Dreamy Mauritius“*

Tour operator [Hubers Weltreisen GmbH](#)
Address: [Weltreiseplatz 1, 1010 Vienna](#)
Tel.: +43 (0)1235/678910
E-mail address: Hubers.Weltreisen@mail.com

As the tour operator, [Hubers Weltreisen GmbH](#) is responsible for the due provision of all travel services provided for in the package travel contract, irrespective of whether these services are to be provided by [Hubers Weltreisen GmbH](#) or other travel service providers in accordance with the contract. If you experience any issues during the journey, [Hubers Weltreisen GmbH](#) is also obligated to provide you with immediate and appropriate assistance. This may include the provision of relevant information on health services, local authorities and consular assistance, supporting in the establishment of remote communication links and searching for replacement travel arrangements, in particular. If you yourself have caused the issues intentionally or due to negligent behaviour, [Hubers Weltreisen GmbH](#) may demand appropriate remuneration for its assistance. This remuneration may not exceed the actual costs incurred by [Hubers Weltreisen GmbH](#).

*The present booking is based on the offer listed on p. 87 and is subject to the general terms and conditions listed on p. 100 of the summer catalogue 2019 of [Hubers Weltreisen GmbH](#).

Stay: [Dream Paradise Hotel ***** \(national category 5 stars\)](#)
Address: [Costal Road 1, Mauritius](#)
Location: directly on the sandy beach of the Baie de Palmar,
next town Central Flacq approx. 8 km, travel time: approx. 10 minutes,
Distance to the airport approx. 45 km, transfer time: approx. 60 minutes
Deluxe room in the main building
Furnishing: Shower, WC, air conditioning, balcony, sea view
Full board
Childcare available daily from 9am - 4pm in German and English
Overnight stays: 10 nights

Flight: Vienna-Mauritius 14/7/2019 - 24/7/2019

Flight Route	Date	Flight No.	Class	Departure	Arrival
Vienna - Frankfurt Airline: Sunshine Air Included luggage 20Kg	14/7/2019	SAF 123	Economy	7.30am	8.50am
Frankfurt - Mauritius Airline: Holiday Air Included luggage 20Kg	14/7/2019	HAF 456	Economy	11.10am	22.35am
Vienna - Frankfurt Airline: Holiday Air Included luggage: 20Kg	24/07/2019	SAF 654	Economy	7.00am	6.30pm
Frankfurt - Vienna Airline: Sunshine Air Included luggage: 20 Kg	24/07/2019	SAF 321	Economy	9.00pm	10.20pm

We expressly reserve the right to change flight times in accordance with the Passenger Rights Regulation, the Package Travel Act and jurisdiction.

Participants:

Mr. Doe	EUR 1,000. --
Ms. Doe	EUR 1,000. --

Total sum: EUR 2.000. --

Deposit (due immediately)	EUR 400. --
Balance payment (due 24/6/2019)	EUR 1,600. --

Information on statutory insolvency protection: Hubers Weltreisen GmbH is insured against insolvency by Reiseversicherung AG (address: Reiseversicherungsplatz 1, 1010 Vienna, Tel: +43 (0) 987/654321, e-mail address: office@reiseversicherung.com). The liquidator is Abwickler GmbH (address: Abwicklerplatz 1, 1010 Vienna, Tel: +43 (0) 43123/45789, e-mail address: office@abwickler.com). Travellers must contact the liquidator within 8 weeks if they are refused services due to the insolvency of Hubers Weltreisen GmbH. Details concerning the travel service status of Hubers Weltreisen GmbH can be found on the website <https://www.gisa.gv.at/abfrage> under the GISA number 123456789.

Special requests of the client: ---

Representative of [Hubers Weltreisen GmbH](#) on site in Mauritius:

Name: ---
Address: ---
Tel.: ---
E-mail address: ---
(Fax): ---

You must notify [Hubers Weltreisen GmbH](#), via the aforementioned point of contact, of any perceived violations of contract which take place during the provision of the travel services as agreed in the travel contract immediately, taking into account the respective circumstances.

Internal and extrajudicial dispute resolution:

No internal appeal procedures shall apply. [Hubers Weltreisen GmbH](#) is not obliged to participate in an out-of-court settlement of a dispute before a state-recognised consumer arbitration body in accordance with the AStG (Alternative Dispute Settlement Act). If there is no settlement of a concrete dispute between us and our clients, we will make the information of our relevant Alternative Dispute Resolution Office available and state whether we will participate in any alternative dispute resolution proceedings.

If a web shop is being operated:

The European Commission provides an online dispute resolution platform for consumer disputes (OS platform) at ec.europa.eu/consumers/odr/. [Hubers Weltreisen GmbH](#) is currently not party to any proceedings for alternative dispute resolution. In case of complaints, please contact hubers@weltreisen.com.

Transfer of the package travel contract to another person:

In accordance with Art. 7 PTA, the travellers (= persons listed under the item "Participants") included in the package travel contract in question have the right to transfer said contract to another person who meets all contractual requirements. [Hubers Weltreisen GmbH](#) must be informed via a permanent data carrier of the transfer of the contract within a reasonable period of time before the start of the journey. In the event of a transfer, the transferor and the transferee shall be jointly liable for the outstanding tour costs and any additional fees, charges and costs incurred as a result of the transfer.

Passport and visa requirements (including approximate deadlines for obtaining visas and processing health care formalities):

A visa is not necessary for journeys to Mauritius which last up to 3 months.

Indication of whether the journey is generally suitable for persons with reduced mobility: -
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Minimum number of participants: ---

Right of withdrawal of the traveller: You may withdraw from the contract at any time before commencement of the package tour against payment of the relevant fee in accordance with the general terms and conditions of [Hubers Weltreisen GmbH](#) (see [summer catalogue 2019, page 100](#)).

Insurance options: ---