



NewGen ISS Implementation Delay

Attention: All IATA-Accredited Agents and BSP Participating Airlines in Austria

Date: 22 November 2018

Dear Agents and Airlines,

Kindly be advised that due to the IBSPs migration delay, the go-live of NewGen ISS in BSP Austria, originally planned for 01 December 2018, will be postponed as follows:

- **IATA EasyPay** will become available **21 January 2019**;
- BSP Austria will migrate to **NewGen ISS Passenger Agency Resolution 812** on **16 February 2019**.

Please take note of these revised dates, and ensure they are communicated as applicable within your organization.

As a reminder, when Resolution 812 becomes effective on February 16th, all Agents will be transitioned to the GoStandard Accreditation model, with the ability to convert to GoLite. Additionally, the Remittance Holding Capacity will come into operation.

Given the delayed implementation, Agents will receive revised notifications of their Risk Status and assigned Remittance Holding Capacity ahead of the go-live date.

Should you have any questions or concerns, please do not hesitate to contact us via the IATA Customer Portal at www.iata.org/cs

Sincerely,

Sara Hernández Horlock
Head, IATA Customer Service Center, MAD