

# Moderated by Austrian Experts in Business Mediation

**250 Austrian Experts**  
**Facilitation Coaching Consulting**  
**in Focusing on the future**



***Supporting & Guiding***

Successfull Communications  
Personal & Organisational Growth &  
Development

**Transformational Work in  
Complex Change Challenges**

Mutual Cross-Cultural Understanding  
Successful collaboration

***Preventing & Solving***

Conflicts  
Mismatching of interests  
**Lowering court-costs**

# Recommended Mediation Clause for Your Contracts:

The inclusion of the following mediation clause in your GTC and contracts can prevent from serious aggravations in cases of conflict.

The phrasing is based on mediation regulations in Austrian Civil Law and leaves room for amendments as required for your lawyers:

“In case of disputes arising from this contract, also in respect of its effectiveness, the contract parties will negotiate a conflict resolution.

In case the conflict cannot be settled within 30 days, the contract parties agree to attempt a mediative solution as a next step.

The acquisition of the conflict issues, the selection of registered mediators (according to the relevant national/international regulations) and the further procedure will be mutually determined. Every contract party is free from the start to terminate the mediation without sanctions, in order to take further legal actions.”

