

# IMPORTANT SAFETY WARNING

## MORCO OPEN-FLUED GAS WATER HEATER



Primo 6 Litre (MP6) &  
Primo 11 Litre (MP11)



EUP 6 Litre &  
EUP 11 Litre

**Hazard: RISK OF FIRE**  
**Please stop using the water heater immediately  
and isolate the gas supply to the appliance**

**You do not need to be a Gas Safe Engineer to isolate the gas using the  
isolation valve located under the appliance as per the photograph below.**



We have discovered that there is a risk of a gas leak in the above open-flued gas water heaters, which could result in a fire.

These products were sold into the market between 2018 and 2023 and all serial numbers sold between these dates are included in this notification. They are typically installed in static/caravan holiday homes, boats or mobile catering vehicles.

If you have one of these gas water heaters installed (including those that have had the safety upgrade), please contact us immediately so we can discuss the next steps.

Please do not attempt to check or test the appliance yourself

Please contact Morco Products Ltd on telephone number **01482 325456**  
or by email at: **gaswaterheaters@morcoproducts.co.uk**

No other Morco products are affected by this issue.

We apologise for the inconvenience this may cause however safety is our priority.