

## From 01.01.2020 all new e-cards include a photo.



### HOW DO I GET A PHOTO E-CARD?

#### You have...

- an Austrian passport or
- an Austrian identity card or
- an Austrian photocard driving licence or
- a residence permit, alien's passport, convention passport or other document from the register of foreign nationals

**You DO NOT have to do anything; the photo will be automatically transferred to the e-card. Your new photo e-card will arrive before the old one expires, by the end of 2023 at the latest.**

#### How can I check whether a photo from one of the above documents is available for my e-card?

Visit [svs.at/ecardfotocheck](https://svs.at/ecardfotocheck) to check whether a photo from one of the listed documents is available for your e-card. You need your e-card to carry out this check.

#### What do I have to do if a photo is required for my e-card?

- **TAKE** a passport photo to the relevant administrative office.
- The photo must meet the **criteria for passport photos**. You must hand it in **PERSONALLY** and present your e-card, **identity card** and **proof of citizenship** in original form.
- A list of registration offices is available at [svs.at/ecardregistrierungsstellen](https://svs.at/ecardregistrierungsstellen)

#### You DO NOT have...

- an Austrian passport or
- an Austrian identity card or
- an Austrian photocard driving licence or
- a residence permit, alien's passport, convention passport or other document from the register of foreign nationals

#### If you already have an e-card

Check the expiry date on the blue back of your e-card.

- **TAKE** a passport photo to the relevant administrative office 3–4 months before your current card expires.
- The photo must meet the **criteria for passport photos**. You must hand it in **PERSONALLY** and present your e-card, **identity card** and **proof of citizenship** in original form.
- A list of registration offices is available at [svs.at/ecardregistrierungsstellen](https://svs.at/ecardregistrierungsstellen)

#### If you do not have an e-card yet, or if your e-card has already expired

A passport photo is required to issue a new e-card.

- **TAKE** a passport photo to the relevant administrative office.
- The photo must meet the **criteria for passport photos**. You must hand it in **PERSONALLY** and present your **identity card** and **proof of citizenship** in original form.
- A list of registration offices is available at [svs.at/ecardregistrierungsstellen](https://svs.at/ecardregistrierungsstellen)

Find general answers about photo e-cards at [svs.at/ecardfoto](https://svs.at/ecardfoto)

Find information in different languages about photo e-cards at [svs.at/ecardfoto](https://svs.at/ecardfoto)

Your passport photo must have been taken in the last six months. The criteria for passport photos are listed at [svs.at/ecardregistrierungsstellen](https://svs.at/ecardregistrierungsstellen)